AGENDA

• Benefit Highlights
• Tristate Network
• Member ID Card
• Member Portal
• How to Find A Doctor
• ACPNY
• Healthy Discounts
• Important Phone Numbers
• Q & A
COMING JOIN US

OPEN ENROLLMENT Coverage Period

January 1, 2023 – December 31, 2023

During Annual Open Enrollment you can:

• Make any changes to your benefit for the 2023 plan year
• Add or drop coverage for you and/or your eligible dependents

WWW.EMBLEMHEALTH.COM
**HIP PRIME HMO** (In-Network only)

### Benefit Highlights

<table>
<thead>
<tr>
<th>Service</th>
<th>Effective Date: January 1, 2023</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>HIP PRIME HMO - In-Network only</strong></td>
<td></td>
</tr>
<tr>
<td>PCP Office Visit</td>
<td>$10 Copay</td>
</tr>
<tr>
<td>Specialist Office Visit</td>
<td>$20 Copay</td>
</tr>
<tr>
<td>Urgent Care Facility</td>
<td>$10 Copay (Subject to PCP Copay)</td>
</tr>
<tr>
<td>Emergency Room</td>
<td>$75 Copay (waived if admitted)</td>
</tr>
<tr>
<td>Inpatient Hospital Admission</td>
<td>$100 Copay</td>
</tr>
<tr>
<td>Outpatient Hospital</td>
<td>$100 Copay</td>
</tr>
<tr>
<td>Preventive Services</td>
<td>Covered in Full</td>
</tr>
<tr>
<td>Diagnostic Radiology/Laboratory</td>
<td>Included in office visit Copay</td>
</tr>
<tr>
<td>Chiropractic Services</td>
<td>$20 Copay</td>
</tr>
<tr>
<td>Outpatient Mental Health/Substance Use</td>
<td>$10 Copay</td>
</tr>
<tr>
<td>Inpatient Mental Health/Substance Use</td>
<td>Subject to Hospital Admission Copay</td>
</tr>
<tr>
<td>Maximum out of Pocket (MOOP)</td>
<td>$6,600 / $13,200</td>
</tr>
<tr>
<td>Dependent Child Age</td>
<td>26 EOM</td>
</tr>
</tbody>
</table>

### Prescription Coverage Benefit Highlights

<table>
<thead>
<tr>
<th>Service</th>
<th>Tier 1</th>
<th>Tier 2</th>
<th>Tier 3</th>
</tr>
</thead>
<tbody>
<tr>
<td>Retail Rx 30 Day Supply</td>
<td>$10 Copay</td>
<td>$25 Copay</td>
<td>$50 Copay</td>
</tr>
<tr>
<td>Mail Order Rx 90 Day Supply</td>
<td>$15 Copay</td>
<td>$37.50 Copay</td>
<td>$150 Copay</td>
</tr>
</tbody>
</table>

### Choose your way to receive a 3 Month Supply

- **Home Delivery Mail Order Through**
  
  express-scripts.com/3month or call: 866-340-1348

- **Get a 3 months supply at**
  
  Walgreens
HIP PRIME HMO PLAN

HOW THE PLAN WORKS / IMPORTANT REMINDERS

• You must select an in-network PCP to provide / coordinate your care.
• Plan requires a referral from your PCP when you need to see a specialist.
• Go to doctors, hospitals, and other facilities that are part of the HIP Prime HMO network. Out-of-network care is not covered except in the case of emergency care you receive at an out-of-network hospital.
• Use Quest Diagnostics, our preferred laboratory provider for lab work.
• Preventive care is covered at no cost to you, well visits, mammograms, colonoscopies, & immunizations.

Learn the ABCs of HMOs

Understanding health insurance should be simple. Yet there are always so many industry terms you need to know. Here are some definitions to make things easier:

• HMO — Health maintenance organization
• PCP — Primary care physician
• Copay — The set dollar amount you pay for health services each time you use them.
• Coverage — The benefits and services available to you from your health insurance plan.
• Deductible — The amount you pay each year for health services before your plan starts to pay.
• Coinsurance — The percentage you pay for health services usually after the deductible, when your insurance plan begins to pay.
• Network — A group of health care professionals and facilities that contract with EmblemHealth. They provide covered products and services to members. For plans with only in-network coverage, unless it’s an emergency, members need to use the plan network to get services under their plan.
• Premium — The amount you pay for your insurance every month.
• Preventive Services — Routine health care services, like annual office visits, shots, screenings, and tests. These services can prevent illnesses or find conditions before they become serious.
A QUALITY NETWORK FOR THE TRISTATE AREA

THE EMBLEMHEALTH PRIME NETWORK INCLUDES:

• HIP Prime Network in New York
• ConnectiCare Network in Connecticut
• QualCare Network in New Jersey

PRIME NETWORK INCLUDES:

• 175,000+ providers
• 28,000+ primary care providers
• 154,000+ specialists
• 900+ hospitals

To find network doctors, members can go to emblemhealth.com and use the “Find Care” tool under “Find a Doctor” for large group.
### NEW YORK
- Bellevue Hospital Center
- Harlem Hospital Center
- Hospital for Special Surgery
- Lenox Hill Hospital
- Manhattan Eye, Ear & Throat Hospital
- Memorial Sloan Kettering Cancer Center
- Memorial Sloan Kettering Ralph Lauren Center
- Metropolitan Hospital Center
- Mount Sinai Beth Israel
- Mount Sinai Hospital
- Mount Sinai St. Luke’s
- Mount Sinai West
- New York Eye & Ear Infirmary of Mount Sinai
- NewYork-Presbyterian – Columbia University Irving Medical Center
- NewYork-Presbyterian - Lower Manhattan Hospital
- NewYork-Presbyterian - The Allen Hospital
- NewYork-Presbyterian – Weill Cornell Medical Center
- NYU Langone Orthopedic Hospital
- NYU Langone Tisch Hospital

### NASSAU
- Glen Cove Hospital
- Interfaith Medical Center Hempstead
- Long Island Jewish Valley Stream
- Memorial Sloan Kettering Nassau County
- Mercy Medical Center
- Nassau University Medical Center
- North Shore University Hospital
- Syosset Hospital
- Plainview Hospital
- South Nassau Communities Hospital
- St. Francis Hospital
- St. Joseph Hospital

### QUEENS
- Elmhurst Hospital Center
- Flushing Hospital Medical Center
- Jamaica Hospital Medical Center
- Long Island Jewish Forest Hills
- Long Island Jewish Medical Center
- Mount Sinai Queens
- NewYork-Presbyterian - Queens
- Queens Hospital Center
- St. John’s Episcopal Hospital
- Steven and Alexandra Cohen Children’s Medical Center of New York

### SUFFOLK
- Long Island Community Hospital
- Good Samaritan Hospital Medical Center
- Huntington Hospital
- Mather Hospital
- Peconic Bay Medical Center
- Southside Hospital
- St. Catherine of Siena Medical Center
- St. Charles Hospital
- Stony Brook Southampton Hospital
- Stony Brook University Hospital

### QUALCARE
- Englewood Hospital & Medical Center
- Hackensack University Medical
- Robert Wood Johnson University Hosp
- Morristown Medical Center
- Long Island Jewish Medical Center
- St. Peters University Hospital

### CONNECTICARE
- Greenwich Hospital
- Yale New Haven Hospital
- Stamford Hospital
- St. Mary’s Hospital
YOUR MEMBER ID CARD
THE KEY TO YOUR HEALTH CARE

Your personalized ID card will have your:

• EmblemHealth member ID number
• Plan Name: HMO
• Network Name: Prime
• Primary care doctor (PCP) name
• Cost-sharing amounts (what you pay for services)
• Important phone numbers (back of card)
• ConnectiCare Logo
• Qualcare Logo
MEMBER PORTAL
REGISTER AT EMBLEMHEALTH.COM

TO REGISTER ON THE PORTAL, MEMBERS WILL NEED THEIR ID.

ONCE SIGNED IN, YOU CAN:
• Navigate through a new dashboard.
• Play a personalized welcome video
• Find Doctor’s and Hospitals
• Choose or Change a PCP
• View Claims and Explanation of Benefits
• Request and Print ID Cards
• View your HIP HMO Plan Benefits
• See Covered Drugs (Formulary)
• Download Forms
• Go paperless
• Email customer service questions

ON THE GO?
Download our mobile app myEmblemHealth.
FIND A DOCTOR IN YOUR HIP PRIME HMO NETWORK

HIP PRIME HMO - PRIME

1. Emblemhealth.com
2. Click on “Find a Doctor”
3. Search by Network Or Plan
4. Select HIP PRIME HMO – PRIME
5. Choose Service Type
6. Search by Provider Name or Specific Zip code
7. You will see a list of providers. Review the profiles until you find one who best meets your needs.
AdvantageCare Physicians (ACPNY) is always in-network

- Access to a full range of specialties and services ACPNY offers primary care, pediatrics, cardiology, Gynecology, many offices feature an on-site lab, radiology services, virtual visits
- Coordinate medical appointments to see all of your health professionals in the same office and avoid multiple trips to different offices
- ACPNY can provide same-day referrals to specialists
- Extended evening and weekend hours available at most locations
- Urgent care hours available at select locations
- COVID-19 diagnostic and antibody testing available in 20 locations
- 37 Locations across all five boroughs of New York City & Long Island
- Go to acpny.com for locations and more information
HEALTHY DISCOUNTS  “WHEN YOU’RE HEALTHY, YOU FEEL BETTER”

VISIT: EMBLEMHEALTH.COM/GOODHEALTH

• **Acupuncture, Massage Therapy, and Nutrition Counseling:** save up to 25% on acupuncture, therapeutic massage nutrition counseling.

• **Jenny Craig®:** Join Jenny Craig and receive a free three-month program (food not included) with up to $120 in food savings (purchase required) or save 50% off premium programs (food not included).

• **Vision Discount Program:** You are eligible to access vision care, including examinations, eyewear, contact lenses, and laser vision correction, at discounted rates through a network of vision providers.

• **Hearing Care Discount Programs:** You are eligible to access discounts from the following selected vendors:

• **Medical Equipment and Services Discount Program:** You may save up to 50% on comprehensive health care services and products, including prescription medications, dental care, medical supplies, home nursing care.

EmblemHealth offers special health programs for eligible members and a library of information on many health topics to help you take care of yourself.
IMPORTANT PHONE NUMBERS

• Customer Service: 1-800-447-8255 (TTY/TDD: 711)
• Claims Questions: 1-866-447-9717
• Emblem Behavioral Health Services: 1-888-447-2526
• Language Assistance Services: 877-411-3625
• Quit Smoking Program: 866-611-QUIT
THANK YOU

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