WELCOME!

• What will be covered:
  – Details about the plan’s benefits
  – Details about the plan’s network
  – Advanced online tools and apps
  – Special discounts and innovative wellness programs
  – AdvantageCare Physicians (ACP NY)
OPEN ENROLLMENT Coverage Period
January 1, 2024– December 31, 2024

During Annual Open Enrollment you can:

• Make any changes to your benefit for the 2023 plan year
• Add or drop coverage for you and/or your eligible dependents

WWW.EMBLEMHEALTH.COM
**HIP PRIME HMO (In-Network only)**

**Benefit Highlights**

<table>
<thead>
<tr>
<th>Service</th>
<th>Effective Date: January 1, 2024</th>
</tr>
</thead>
<tbody>
<tr>
<td>HIP PRIME HMO - In-Network only</td>
<td></td>
</tr>
<tr>
<td>PCP Office Visit</td>
<td>$10 Copay</td>
</tr>
<tr>
<td>Specialist Office Visit</td>
<td>$20 Copay</td>
</tr>
<tr>
<td>Urgent Care Facility</td>
<td>$10 Copay (Subject to PCP Copay)</td>
</tr>
<tr>
<td>Emergency Room</td>
<td>$75 Copay (waived if admitted)</td>
</tr>
<tr>
<td>Inpatient Hospital Admission</td>
<td>$100 Copay</td>
</tr>
<tr>
<td>Outpatient Hospital</td>
<td>$100 Copay</td>
</tr>
<tr>
<td>Preventive Services</td>
<td>Covered in Full</td>
</tr>
<tr>
<td>Diagnostic Radiology/Laboratory</td>
<td>Included in office visit Copay</td>
</tr>
<tr>
<td>Chiropractic Services</td>
<td>$20 Copay</td>
</tr>
<tr>
<td>Outpatient Mental Health/Substance Use</td>
<td>$10 Copay</td>
</tr>
<tr>
<td>Inpatient Mental Health/Substance Use</td>
<td>Subject to Hospital Admission Copay</td>
</tr>
<tr>
<td>Maximum out of Pocket (MOOP)</td>
<td>$6,600 / $13,200</td>
</tr>
<tr>
<td>Dependent Child Age</td>
<td>26 EOM</td>
</tr>
</tbody>
</table>

**Prescription Coverage Benefit Highlights**

<table>
<thead>
<tr>
<th>Retail Rx 30 Day Supply</th>
<th>Mail Order Rx 90 Day Supply</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tier 1 - $10 Copay</td>
<td>Tier 1 - $15 Copay</td>
</tr>
<tr>
<td>Tier 2 - $25 Copay</td>
<td>Tier 2 - $37.50 Copay</td>
</tr>
<tr>
<td>Tier 3 - $50 Copay</td>
<td>Tier 3 - $150 Copay</td>
</tr>
</tbody>
</table>

**Choose your way to receive a 3 Month Supply**

- Home Delivery Mail Order Through [express-scripts.com/3month](http://express-scripts.com/3month) or call: 877-866-5798
- Get a 3 months supply at [Walgreens](http://www.walgreens.com)
HIP PRIME HMO PLAN
HOW THE PLAN WORKS / IMPORTANT REMINDERS

• You must select an in-network PCP to provide and coordinate your care.
• Plan requires a referral from your PCP when you need to see a specialist.
• Go to doctors, hospitals, and other facilities that are part of the HIP Prime HMO network. Out-of-network care is not covered except in the case of emergency care you receive at an out-of-network hospital.
• Use Quest Diagnostics, our preferred laboratory provider for lab work.
• Preventive care is covered at no cost to you, well visits, mammograms, colonoscopies, & immunizations.

Learn the ABCs of HMOs

Understanding health insurance should be simple. Yet there are always so many industry terms you need to know. Here are some definitions to make things easier:

• HMO — Health maintenance organization
• PCP — Primary care physician
• Copay — The set dollar amount you pay for health services each time you use them.
• Coverage — The benefits and services available to you from your health insurance plan.
• Deductible — The amount you pay each year for health services before your plan starts to pay.
• Coinsurance — The percentage you pay for health services usually after the deductible, when your insurance plan begins to pay.
• Network — A group of health care professionals and facilities that contract with EmblemHealth. They provide covered products and services to members. For plans with only in-network coverage, unless it’s an emergency, members need to use the plan network to get services under their plan.
• Premium — The amount you pay for your insurance every month.
• Preventive Services — Routine health care services, like annual office visits, shots, screenings, and tests. These services can prevent illnesses or find conditions before they become serious.
A QUALITY NETWORK FOR THE TRISTATE AREA

THE EMBLEMHEALTH PRIME NETWORK INCLUDES:

- HIP Prime Network in New York
- ConnectiCare Network in Connecticut
- QualCare Network in New Jersey

PRIME NETWORK INCLUDES:

- 129,000+ providers
- 27,000+ primary care providers
- 105,000+ specialists
- 360+ hospitals

To find network doctors, members can go to emblemhealth.com and use the “Find Care” tool under “Find a Doctor” for large group.
## OUR NETWORKS ACCLAIMED HOSPITALS

**GO TO EMBLEMHEALTH.COM/FIND-A-DOCTOR FOR A COMPLETE LISTING**

<table>
<thead>
<tr>
<th>New York</th>
<th>NASSAU</th>
<th>QUEENS</th>
<th>SUFFOLK</th>
<th>BRONX</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bellevue Hospital Center</td>
<td>Glen Cove Hospital</td>
<td>Elmhurst Hospital Medical Center</td>
<td>Good Samaritan Hospital Medical Center</td>
<td>BronxCare Hospital Center</td>
</tr>
<tr>
<td>Memorial Sloan Kettering Hospital - David H. Koch Center</td>
<td>Long Island Jewish Valley Stream</td>
<td>Flushing Hospital Medical Center</td>
<td>Huntington Hospital</td>
<td>Jacobi Medical Center</td>
</tr>
<tr>
<td>Harlem Hospital Center</td>
<td>Manhattan Eye, Ear &amp; Throat Hospital</td>
<td>Jamaica Hospital Medical Center</td>
<td>John T. Mather Memorial Hospital</td>
<td>Lincoln Medical and Mental Health Center</td>
</tr>
<tr>
<td>Hospital for Special Surgery</td>
<td>Mercy Medical Center</td>
<td>Long Island Jewish Forest Hills</td>
<td>Long Island Community Hospital</td>
<td>Montefiore Medical Center - Jack D Weiller Hospital of A. Einstein College</td>
</tr>
<tr>
<td>Manhattan Eye, Ear &amp; Throat Hospital</td>
<td>Mount Sinai South Nassau</td>
<td>Long Island Jewish Medical Center</td>
<td>Peconic Bay Medical Center</td>
<td>Montefiore Medical Center - Henry and Lucy Moses</td>
</tr>
<tr>
<td>Memorial Sloan Kettering Hospital</td>
<td>Nassau University Medical Center</td>
<td>Mount Sinai Hospital Queens</td>
<td>South Shore University Hospital</td>
<td>Montefiore Medical Center - Wakefield Hospital</td>
</tr>
<tr>
<td>Metropolitan Hospital Center</td>
<td>North Shore University Hospital</td>
<td>NewYork-Presbyterian Queens</td>
<td>St. Catherine of Sienna Hospital</td>
<td>North Central Bronx Hospital</td>
</tr>
<tr>
<td>Mount Sinai Beth Israel</td>
<td>NY Eye &amp; Ear Infirmary of Mount Sinai</td>
<td>Queens Hospital Center</td>
<td>St. Charles Hospital</td>
<td>St. Barnabas Hospital</td>
</tr>
<tr>
<td>Mount Sinai Hospital</td>
<td>NYU Langone Hospital Long Island</td>
<td>St. John’s Episcopal Hospital</td>
<td>Stony Brook Eastern Long Island Hospital</td>
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</tr>
<tr>
<td>Mount Sinai Morningside</td>
<td>Plainview Hospital</td>
<td>Steven and Alexandra Cohen Children’s Medical Center of New York</td>
<td>Stony Brook Southampton Hospital</td>
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<tr>
<td>Mount Sinai West</td>
<td>St. Francis Hospital and Heart Center</td>
<td></td>
<td>Stony Brook University Hospital</td>
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<tr>
<td>New York Eye &amp; Ear Infirmary</td>
<td>St. Joseph’s Hospital</td>
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<tr>
<td>NewYork-Presbyterian Allen Hospital</td>
<td>Syosset Hospital</td>
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<tr>
<td>NewYork-Presbyterian Columbia University Irving Medical Center</td>
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<tr>
<td>NewYork-Presbyterian Weill Cornell Medical Center</td>
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<tr>
<td>NewYork-Presbyterian Lower Manhattan Hospital</td>
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<tr>
<td>NYU Langone Orthopedic Hospital</td>
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<tr>
<td>NYU Langone Health - Tisch Hospital</td>
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</tbody>
</table>

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YOUR MEMBER ID CARD
THE KEY TO YOUR HEALTH CARE

Your personalized ID card will have your:

• EmblemHealth member ID number
• Plan Name: HMO
• Network Name: Prime
• Primary care doctor (PCP) name
• Cost-sharing amounts (what you pay for services)
• Important phone numbers (back of card)
• ConnectiCare Logo
• Qualcare Logo
SIGN UP IS EASY...

Download the mobile app

Sign up on our website

or
ONLINE & MOBILE DIGITAL TOOLS TO MAKE YOUR LIFE EASIER

Get access to important plan benefits and information – anytime, anywhere, 24/7 with our easy-to-use digital app and website:

• Print your temporary ID card
• Find a doctor, hospital, urgent care center or gym.
• Get forms and documents
• Manage billing and payments
• Sign up for our member newsletter
• Free health assessment tool
• Find a pharmacy, set up prescription delivery/refills and more…
HOW TO PRINT AN ID CARD

Your ID card contains important information that can help you easily manage your account. Simply sign in to [www.emblemhealth.com/sign-in](http://www.emblemhealth.com/sign-in) and click on Tools that Help You from the orange menu bar at the top of the page. Then click on Print or Request ID Card. Your new ID card will arrive in the mail.
1. Emblemhealth.com
2. Click on “Find a Doctor”
3. Search by Network Or Plan
4. Select HIP PRIME HMO – PRIME
5. Choose Service Type
6. Search by Provider Name or Specific Zip code
7. You will see a list of providers. Review the profiles until you find one who best meets your needs.
ADVANTAGECARE PHYSICIANS (ACPNY)

AdvantageCare Physicians (ACPNY) is always in-network

- Access to a full range of specialties and services ACPNY offers primary care, pediatrics, cardiology, Gynecology, many offices feature an on-site lab, radiology services, virtual visits
-Coordinate medical appointments to see all of your health professionals in the same office and avoid multiple trips to different offices
-ACPNY can provide same-day referrals to specialists
-Extended evening and weekend hours available at most locations
-Urgent care hours available at select locations
-COVID-19 diagnostic and antibody testing available in 20 locations
-37 Locations across all five boroughs of New York City & Long Island
-Go to acpny.com for locations and more information
HEALTHY DISCOUNTS

EmblemHealth wants to help you get what you need at an affordable price.

• Value-Added Discount Programs*:  
  – Up to 25% off acupuncture, massage therapy, nutrition counseling  
  – Jenny Craig food savings  
  – Vision Discount Program  
  – Hearing Care Discount Programs  
  – Medical Equipment and Services Discount Program

The Healthy Discounts program is available to all EmblemHealth members, but is not an insured service under your plan.
QUESTIONS?