

EmblemHealth

Adelphi University

1/1/2022 Open Enrollment Meeting



AGENDA

- Benefit Highlights
- Tristate Network
- Member ID Card
- Member Portal
- How to Find A Doctor
- ACPNY
- Healthy Discounts
- Important Phone Numbers
- Q & A





COME JOIN US

OPEN ENROLLMENT Coverage Period

January 1, 2022– December 31, 2022

During Annual Open Enrollment you can:

- Make any changes to your benefit for the 2022 plan year
- Add or drop coverage for you and/or your eligible dependents





Benefit Highlights

Effective Date: January 1, 2022



HIP PRIME HMO - In-Network only

PCP Office Visit	\$10 Copay
Specialist Office Visit	\$20 Copay
Urgent Care Facility	\$10 Copay (Subject to PCP Copay)
Emergency Room	\$75 Copay (waived if admitted)
Inpatient Hospital Admission	\$100 Copay
Outpatient Hospital	\$100 Copay
Preventive Services	Covered in Full
Diagnostic Radiology/Laboratory	Included in office visit Copay
Chiropractic Services	\$20 Copay
Outpatient Mental Health/Substance Use	\$10 Copay
Inpatient Mental Health/Substance Use	Subject to Hospital Admission Copay
Maximun out of Pocket (MOOP)	\$6,600 / \$13,200
Dependent Child Age	26 EOM

Prescription Coverage Benefit Highlights

Retail Rx 30 Day Supply	Mail Order Rx 90 Day Supply
Tier 1 - \$10 Copay	Tier 1 - \$15 Copay
Tier 2 - \$25 Copay	Tier 2 - \$ 37.50 Copay
Tier 3 -\$50 Copay	Tier 3 - \$150 Copay

Choose your way to receive a 3 Month Supply

- Home Delivery Mail Order Through  **EXPRESS SCRIPTS®**
express-scripts.com/3month or call: 866-340-1348
- Get a 3 months supply at 



HIP PRIME HMO PLAN

HOW THE PLAN WORKS / IMPORTANT REMINDERS

- You must select an in-network PCP to provide / coordinate your care.
- Plan requires a referral from your PCP when you need to see a specialist.
- Go to doctors, hospitals, and other facilities that are part of the HIP Prime HMO network. Out-of-network care is not covered except in the case of emergency care you receive at an out-of-network hospital.
- Use Quest Diagnostics, our preferred laboratory provider for lab work.
- Preventive care is covered at no cost to you, well visits, mammograms, colonoscopies, & immunizations.

Learn the ABCs of HMOs

Understanding health insurance should be simple. Yet there are always so many industry terms you need to know. Here are some definitions to make things easier:

- **HMO** — Health maintenance organization
- **PCP** — Primary care physician
- **Copay** — The set dollar amount you pay for health services each time you use them.
- **Coverage** — The benefits and services available to you from your health insurance plan.
- **Deductible** — The amount you pay each year for health services before your plan starts to pay.
- **Coinsurance** — The percentage you pay for health services usually after the deductible, when your insurance plan begins to pay.
- **Network** — A group of health care professionals and facilities that contract with EmblemHealth. They provide covered products and services to members. For plans with only in-network coverage, unless it's an emergency, members need to use the plan network to get services under their plan.
- **Premium** — The amount you pay for your insurance every month.
- **Preventive Services** — Routine health care services, like annual office visits, shots, screenings, and tests. These services can prevent illnesses or find conditions before they become serious.



A QUALITY NETWORK FOR THE TRISTATE AREA

EMBLEMHEALTH PRIME NETWORK INCLUDES:

- HIP Prime Network in New York
- ConnectiCare Network in Connecticut
- QualCare Network in New Jersey



ACCESS TO OVER 123,000 PROVIDERS ACROSS THE REGION.

- 43,000+ primary care doctors
- 84,000+ specialists*
- 3,800+ cardiologists
- 7,800+ pediatricians
- 2,900+ oncologists
- 2,200+ orthopedic surgeons
- 4,500+ OB-GYNs
- 245 hospitals



To find network doctors, members can go to emblemhealth.com and use the “Find a Doctor” tool



OUR TRISTATE NETWORKS ACCLAIMED HOSPITALS

GO TO EMBLEMHEALTH.COM/FIND-A-DOCTOR FOR A COMPLETE LISTING

HIP Prime Network

NYC

Hospital for Special Surgery
Lenox Hill Hospital
Memorial Sloan Kettering Cancer Center
Mount Sinai Hospital
NewYork-Presbyterian
NYU Hospital Center

Nassau

North Shore University Hospital
Nassau University Medical Center
NYU Winthrop Hospital
St. Francis Hospital

Mercy Medical Center

Suffolk

Mather Hospital
Stony Brook University Hospital
Southside Hospital
St. Charles Hospital
Good Samaritan Hospital

Qualcare Network

Englewood Hospital & Medical Center

Hackensack University Medical
Robert Wood Johnson University
Hosp.

St. Peters University Hospital
Morristown Medical Center

Connecticare Network

Greenwich Hospital
Yale New Haven Hospital
Stamford Hospital
St. Mary's Hospital
Ct. Children's Medical Center



EmblemHealth®

**Quality Networks
You Deserve**

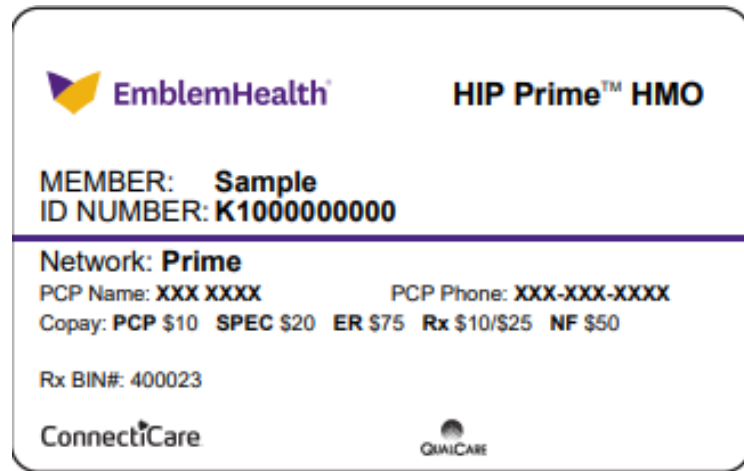


YOUR MEMBER ID CARD

THE KEY TO YOUR HEALTH CARE

Your personalized ID card will have your:

- EmblemHealth member ID number
- Primary care doctor (PCP) name
- Cost-sharing amounts (what you pay for services)
- Important phone numbers (back of card)
- Network Name: Prime
- ConnectiCare Logo
- Qualcare Logo



MEMBER PORTAL

REGISTER AT EMBLEMHEALTH.COM

Benefit information is only a click away.

- Find Doctor's and Hospitals
- Choose or Change a PCP
- View Claims and Explanation of Benefits
- Request and Print ID Cards
- View your HIP HMO Plan Benefits
- See Covered Drugs (Formulary)
- Download Forms
- Go paperless
- Email customer service questions



ON THE GO?

Download our mobile app myEmblemHealth.



myEmblemHealth
Health & Fitness



FIND A DOCTOR IN YOUR NETWORK

1. Sign in at **emblemhealth.com**
2. Go to “Find a Doctor.”
3. On the Provider Search web page, select the type of provider you are looking for. Enter a ZIP code to search by location or name to search by provider name.
4. Click on the “Search” button.
5. You will see a list of providers. Review the profiles until you find one who best meets your needs.

Select Type of Provider

You are searching **HIP Prime** providers within the network

Primary Care Physician

Specialist

Dental

Vision

Lab

Pharmacy

Mental Health and Substance Abuse

Hospital, Facility or Urgent Care Center

Search by Location or Name

Search by Location:

Address

City State

Zip Within

Search by Name:

Last First

Narrow Your Search

City State



ADVANTAGECARE PHYSICIANS (ACPNY)

AdvantageCare Physicians (ACPNY) is always in-network

- Access to a full range of specialties and services ACPNY offers primary care, pediatrics, cardiology, Gynecology, many offices feature an on-site lab, radiology services, virtual visits
- Coordinate medical appointments to see all of your health professionals in the same office and avoid multiple trips to different offices
- ACPNY can provide same-day referrals to specialists
- Extended evening and weekend hours available at most locations
- Urgent care hours available at select locations
- COVID-19 diagnostic and antibody testing available in 20 locations
- 37 Locations across all five boroughs of New York City & Long Island
- Go to acpny.com for locations and more information



HEALTHY DISCOUNTS “WHEN YOU’RE HEALTHY, YOU FEEL BETTER”

VISIT: EMBLEMHEALTH.COM/GOODHEALTH

- **Acupuncture, Massage Therapy, and Nutrition Counseling:** save up to 25% on acupuncture, therapeutic massage nutrition counseling.
- **Jenny Craig®:** Join Jenny Craig and receive a free three-month program (food not included) with up to \$120 in food savings (purchase required) or save 50% off premium programs (food not included).
- **Vision Discount Program:** You are eligible to access vision care, including examinations, eyewear, contact lenses, and laser vision correction, at discounted rates through a network of vision providers.
- **Hearing Care Discount Programs:** You are eligible to access discounts from the following selected vendors:
- **Medical Equipment and Services Discount Program:** You may save up to 50% on comprehensive health care services and products, including prescription medications, dental care, medical supplies, home nursing care.



EmblemHealth offers special health programs for eligible members and a library of information on many health topics to help you take care of yourself.



IMPORTANT PHONE NUMBERS

- Customer Service: **1-800-447-8255** (TTY/TDD: 711)
- Claims Questions: **1-866-447-9717**
- Emblem Behavioral Health Services: **1-888-447-2526**
- Language Assistance Services: **877-411-3625**
- Quit Smoking Program: **866-611-QUIT**



QUESTIONS?



THANK YOU

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